Job Description: Quality Team Leader



Department: Quality

Job role overview: To support the introduction of new and exciting automotive technology across our range of motorcycles, the Quality department is looking to bring in a talented, passionate, experienced, and driven Quality Team Leader, to support and lead our future models and components.

This role reports into the Quality GM and is responsible for all Quality related NMIP and Production supporting activities, and will lead Quality Engineers & Vehicle Leads

As a Quality Team Leader, the candidate will be involved leading a Quality Engineering Team in new model development from the early stages through to vehicle production. Managing the resource of teams who are working closely with our Design team and our tier 1 supplier base. You will also manage teams who are leading warranty investigations and problem solving.

You may have worked in Quality, Design, Production or Service Engineering role previously. Not only will you have a thorough technical understanding of your discipline, but you will also have had exposure to other production processes related to components. You will be eager to get involved and add value and looking for a varied and sometimes challenging career.

Report to: Quality General Manager

Location: Hinckley, Leicestershire, LE10 3BZ

Duties and Responsibilities:

- Responsible for the management of the New Model Implementation (NMIP) Quality Team, in relation to all Quality related activities.
- Workload allocation of Team.
- Monitor and support workload of team, ensuring priorities are known.
- Ensure performance against KPIs & targets / objectives.
- Running reports to show performance against KPIs.
- Feed information into relevant meetings such as Quality Meeting.
- Team administration (holidays, etc.).
- Health and Safety guidance & overview for their team.
- Promote development & responsibility within the team.
- Develop standardised methods of working to promote efficiency & prevent duplication.
- Provide clarity & direction to team members where required.
- Assist other Teams wherever / if required (e.g., Warranty & QC Operations).
- Ensure Quality deliverables are on target for project stage-gates.
- Encourage continuous improvement.
- Development of Team (personal and professional).
- Define and meet quality / cost targets and manage delivery of components to support NMIP (new model implementation).
- Some overseas travel may be required.
- To undertake and assist with projects as required by your line manager
- Any other ad-hoc duties as required by your line manager

Person Specification: Quality Team Leader



	Essential	Desirable
Qualifications and	BEng or MEng in Engineering discipline	
Attainments	or HND with relevant experience.	Chartered Engineer, or working towards
Attainments	or find with relevant experience.	towards
Professional Experience and	Proficient in Microsoft Packages including Excel, Word, and Outlook.	Previous experience of working within an automotive / manufacturing /
Skills	3 , ,	production environment.
	Excellent problem-solving ability with a	·
	calm and methodical approach to	APQP experience (SPC, MSA, PPAP,
	issues.	etc)
	Knowledge of various quality core tools and industry best practice.	Six-sigma green belt or above (statistical awareness)
	Experience of standardising processes with a view to improving safety, quality, and efficiency.	8D proficient
	Liaison with suppliers to deliver components against project deliverables.	
	Experience of leading and managing teams within a Quality environment.	
	Experience of having direct reports and responsibility of a team.	
Personality and Motivation	Flexible and adaptable.	Self-motivated to develop and learn.
Motivation	Excellent communication skills, clear and concise written and verbal skills	Continuous product or process improvement.
	Pragmatic and collaborative in their approach.	
	Ability to influence and engage in a calm manner.	
	Self-motivated and resilient.	
	Logical approach to problem solving. independent in seeking solutions and proactively interfacing with all areas of the business.	
	Working in a multi-discipline team environment.	
Appearance and Characteristics Circumstances	Well presented. Professional.	
	Able to work additional hours when needed.	
	Able to undertake overseas travel.	